



STATE OF WEST VIRGINIA

Offices of the Insurance Commissioner

Allan L. McVey
Insurance Commissioner

West Virginia Offices of the Insurance Commissioner (WVOIC) Announcement

WVOIC EDI Customer Service Email Address Change – Effective 12/01/2022

Date: November 10, 2022

Effective December 1, 2022, all EDI support and Trading Partner Registration questions should be sent to

wvoicedi@iso.com.

WVOIC's process is changing and WVOIC will no longer support the receipt of EDI questions to West Virginia Offices of the Insurance Commissioner EDI Support Team icwvcustomercare@wv.gov email. However, this email address icwvcustomercare@wv.gov will continue to be used by the WVOIC for distribution of the 'WVOIC Missing SROI Reports'.

Thank you,

West Virginia Offices of the Insurance Commissioner EDI Support Team

Email: wvoicedi@iso.com