



STATE OF WEST VIRGINIA  
*Offices of the Insurance Commissioner*

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**James A. Dodrill**  
**Insurance Commissioner**

West Virginia Offices of the Insurance Commissioner (WVOIC) Announcement

**WVOIC FROI/SROI R3 EDI NEW Trading Partner Profile Registration System Available!**

Date: 7/1/2020

Effective July 1, 2020 WVOIC is migrating to a New Trading Partner Profile Registration System. The transition to the new system requires that all Trading Partners submit a *New Trading Partner Profile*. The New Trading Partner Profile submission will be reviewed by WVOIC to compare the existing Trading Partner Profile on record to the New Trading Partner Profile submission. Any discrepancies between the new and existing Trading Partner Profiles (excluding contact information) will be communicated back to the preparer.

**All Trading Partners are asked to complete the New Trading Partner Profile submission into the new system by December 1, 2020.**

Before any updates can be made to Trading Partner Profile, you must first complete the New Trading Partner Profile submission using the new system. Please review the Registration Instructions for additional information on how to create the Trading Partner Profile using this new Trading Partner Profile Registration System.

Please note that this does not require a new or updated Claim Index Profile Registration.

The New Trading Partner Profile Registration system link will be shown on the enhanced [WVOIC EDI Claims website](#) as follows effective July 1, 2020:

**Trading Partner Profile**

[Trading Partner Registration](#)

[Registration Instructions](#)

Trading Partner Profiles must be kept up-to-date. WVOIC must be notified of any changes via the submission of updated Trading Partner Profile registration.

If you have questions, please contact the WVOIC EDI Support Team at [wvoicedi@iso.com](mailto:wvoicedi@iso.com) or visit <https://wvoicedi.info/>.

Thank you,

*West Virginia Offices of the Insurance Commissioner EDI Support Team*

Email: [OICWVCustomerCare@wv.gov](mailto:OICWVCustomerCare@wv.gov)